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NO. 8095

OFFICIAL

PATENT

Attorney Docket No.: 017789-002010US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Donggun Keung et al.

Application No.: 09/593,821

Filed: June 13, 2000

For: COMPUTER NETWORK-BASED
AUTO-ATTENDANT METHOD AND
APPARATUS

Customer No.: 20350

Confirmation No. 7493

Examiner: Mark A. Mais

Technology Center/Art Unit: 2664

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed November 19, 2003, please enter the following amendments and remarks:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

Remarks/Arguments begin on page 9 of this paper.